# DiliTrust's AI code of conduct

### Building Trust Through Ethical, Secure, and Compliant AI Innovation

## Introduction

At DiliTrust, we are committed to delivering artificial intelligence solutions that prioritize security, transparency, and ethical responsibility. Our AI code of conduct reflects our dedication to developing **proprietary technology** that aligns with global data protection standards and meets the needs of our clients with integrity.

This framework ensures that our software and AI are built and maintained to safeguard sensitive information, provide actionable insights, and operate responsibly within the **regulatory landscape**. By adhering to rigorous security certifications, ethical practices, and a commitment to innovation, we empower organizations to harness AI's potential while upholding trust and compliance at every step.

Our approach ensures that **your data remains yours**, secure and protected, while benefiting from cutting-edge AI technology designed to simplify complexity and deliver measurable value.

# 1. Proprietary AI Development and Training

*We design and train our own AI to provide intelligent, actionable solutions while ensuring it operates with integrity and independence.*

- **Exclusive In-House Development**: our AI models are designed and trained exclusively by DiliTrust's dedicated teams. This ensures full ownership and control over the technology, offering clients a truly proprietary solution tailored to their needs.
- **Strict Data Policy**: by leveraging synthetic data, publicly available datasets, and our proprietary knowledge base, we have developed an internally-built, private dataset. This synthetic legal dataset encompasses multiple use cases and applications, tailored specifically for legal-related tasks all while maintaining a high confidentiality standards.
- **Solid Foundations**: to ensure state-of-the-art performance, we continually update our approach by pre-finetuning and fine-tuning our legal specific language model using the most advanced open-source and commercially permissible models available.

# 2. Robust Security Guarantees

*We implement robust measures to safeguard your data, aligning with the most stringent certifications and standards.*

- **Certifications for Excellence**: DiliTrust's AI systems operate under stringent security standards, backed by ISO 27001 and SOC 2 certifications, ensuring rigorous data protection protocols.
- **Data Sovereignty**: our data centers are located locally in the regions where our clients operate, guaranteeing compliance with data sovereignty laws and protecting against unauthorized cross-border data transfers.
- **Exemption from U.S. CLOUD Act** (except for US clients): our AI solutions are not subject to the U.S. CLOUD Act, safeguarding our clients' data from foreign government access.

# 3. Compliance with Data Protection Standards

*Our AI operates within an ethical framework, ensuring fairness, transparency, and respect for users rights.*

- **GDPR Alignment**: Our AI systems are designed to comply with the highest European data protection standards, ensuring that personal data is processed lawfully, fairly, and without any third-party sharing.
- **Privacy by Design**: Every stage of AI development and deployment integrates robust privacy protections, minimizing risks and ensuring full regulatory compliance.

# 4. How our AI really works?

*Our AI operates entirely within a secure, encrypted environment hosted on our local infrastructure to ensure maximum data protection and compliance.*

1. **User Request**: the AI is engaged through a user action, such as uploading a document, asking a question, or requesting a summary.
2. **Instant Encryption**: data is immediately encrypted before leaving the user's device.
3. **Secure Transfer**: the encrypted data is sent to our local data center.
4. **Decryption at Destination**: data is received and decrypted securely using a unique encryption key.
5. **AI Processing**: our proprietary AI processes the data based on the user's request (document analysis, minute generation, summary sheet fill-in, etc.)
6. **Key Insights Extraction**: the system extracts and generates the required insights (with an exception for CLM – AI provides risk & clause analysis).
7. **Results Delivered**: the final output is sent back to the user interface for immediate display.

This workflow ensures both efficiency and data security, empowering users with actionable insights.

# 5. Interoperability & AI Flexibility

Our technology is designed to be open and flexible, **allowing seamless integration** with our clients' own Large Language Models (LLMs).

Through **secure API connectivity** and modular AI frameworks, we ensure that organizations can leverage their proprietary AI models while benefiting from DiliTrust's secure infrastructure.

# 6. Ethical AI Commitments

*We are committed to protecting your data while complying with the applicable regulation, fostering trust and accountability.*

- **Bias Mitigation:** we rigorously test and monitor our AI models to identify and address potential biases, ensuring equitable and non-discriminatory outcomes.
- **Transparency**: we are committed to making our AI processes understandable, providing clear documentation and insights into how decisions are made by our systems.
- **Human Oversight**: AI at DiliTrust is used to enhance human decision-making, not replace it. We maintain a firm stance on ensuring that critical decisions always involve human oversight.

# 7. Building Trust and Accountability

*Our proprietary AI reflects our dedication to innovation, offering solutions tailored to your needs while preserving security and ownership.*

- **Continuous Improvement**: our AI systems are continuously updated to adapt to evolving client needs, regulatory changes, and technological advancements.
- **Client Empowerment**: we provide tools and training to empower our clients to understand and effectively use our AI capabilities, fostering transparency and collaboration.

**ISO 27001 and 27701 certified**

**GDPR Compliant, outside of the U.S. CLOUD Act**

**SOC 2 type 2 compliance**

**Complex data environment separation and encryption solution**

**A model build and trained by our teams for total ownership**

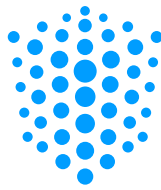**Data Sovereignty via local servers and 100% privacy**

**Aligns with the European AI Act**

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**"** *Security is in our DNA*

Our unwavering commitment is to deliver the most secure AI and infrastructure. With cutting-edge technology and strict compliance, we make trust and data security our foundation. **"**

**Nadim Baklouti -  CEO at DiliTrust**

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# DILITRUST

**At DiliTrust, our AI Code of Conduct reflects our dedication to delivering secure, and ethical solutions.**

## PROPRIETARY

Our in-house AI combines proprietary technology with robust security measures, ensuring 100% data confidentiality **without reliance on third-party providers.**

## LEGAL FOCUS

**Over the past eight years**, DiliTrust's Machine Learning algorithms have been **meticulously trained** to perfectly understand and address the challenges faced by legal professionals and corporate entities.

## MULTILINGUAL

Break down language barriers and **collaborate seamlessly in your native language** across all the DiliTrust Governance suite modules.

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